



United Local Credit Union Visa Debit Card Dispute Form

The merchandise/services were not as described. (If purchase was made over the phone, please indicate what was not as described. Otherwise, please provide written documentation as to what was not as described. i.e.: color, quantity, etc.)

I would like a copy of the sales draft. (Reason for request)

I certify that the charge(s) was (were) not made by me or by a person authorized by me to use my card, nor were the goods or services represented by the above transaction received by myself or by a person authorized by me. **(Your card will be blocked.)**

**In dispute cases except those related to lost/stolen/counterfeit cards, you may be required to make an attempt to resolve the dispute with the merchant prior to filing a dispute. Please describe your attempt to resolve in the following sections:**

**Attempt to Resolve Information:**

- I have made an attempt to resolve it with the merchant. (Check one) YES  NO
- Date of contact:
- Contact method: Telephone E-mail In-person Other(describe) \_\_\_\_\_
- Merchant's response:
- If no attempt, why not?

**Additional Comments:**

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**Cardholder Signature** \_\_\_\_\_ **Date:** \_\_\_\_\_

<b>FI Internal Use Only:</b>
If applicable, date the card was blocked: _____